Health Care Price Transparency

March 2023









Price Transparency:

Knowing what things cost before you buy them

How is the government trying to put a price tag on health care?

- 1. Hospital Price Transparency Rule
- 2. Health Plan Transparency in Coverage Rule
- 3. No Surprises Act

Price Transparency Oversight

Hospital Price Transparency Rule

- Machine-readable files for all covered items and services
- Consumer-friendly format for 300 "shoppable" services

Negotiated rates in machine readable files

Health Plan Transparency in Coverage Rule

- Consumer-friendly format for 500 "shoppable" services in 2023, all remaining services in 2024
- Three separate machine-readable files for all services in 2022

Shopping tool for comparing costs

No Surprises Act

- Personalized good faith estimates and AEOBS for patients
- Drug cost reporting
- Online provider directories
- Member ID cards
- Continuity of care
- No gag clause



Hospital Price Transparency Rule



What: Hospitals must publicly display charges, including negotiated rates with payers

- A machine-readable file with all prices
- Consumer-friendly list of common health care services 300 "shoppable services" as well as the lowest prices they will accept from consumers paying out of pocket

Who: Hospitals and their employees, not ASCs or non-employed physicians

Goal: Allow people to compare prices to shop for hospital services

When: January 1, 2021

Enforcement: CMS monitors complaints and audits websites, noncompliance penalty is \$300 per day until Jan. 1, 2022, when it increases to \$5,500 per day *



Health Plan Transparency in Coverage Rule



What: By July 1, 2022, plans must share price information via public machine-readable files

- In-network negotiated payment rates
- Out-of-network allowed amounts
- Pricing information for prescription drugs (deadline will be in later rulemaking)

By Jan 1, 2023, self-service tool showing personalized out-of-pocket costs for 500 prospective items and services By Jan 1, 2024, tool must include all items and services

Who: All health plans

Goal: Address wide variation in in-network rates, help insured people shop for health plans and uninsured negotiate charges

Enforcement: Oversight by state regulators; CMS may also require corrective actions and/or imposing a civil money penalty up to \$100 per day.



Basics: No Surprises Act

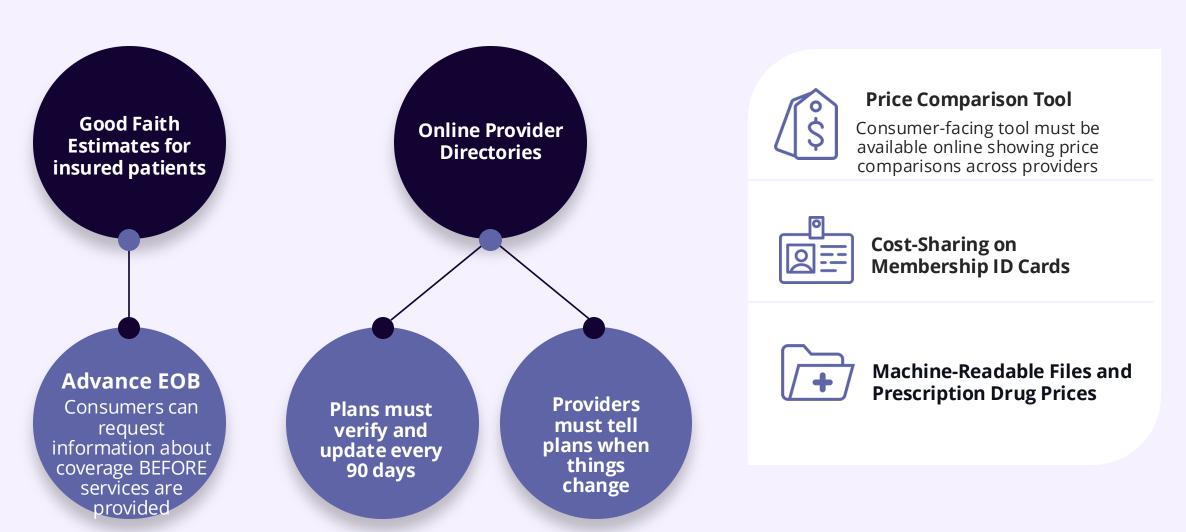
When: January 1, 2022

What: Holds patients harmless from big surprise medical bills:

- Patients only pay in-network cost-sharing; providers can't bill them without permission.
- New arbitration process will settle fights about reimbursement and leave the patient out of it entirely.
- Includes multiple <u>price transparency</u> <u>mandates</u> for health plans and providers.

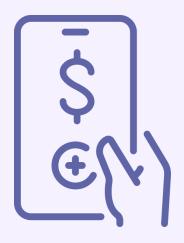


Most NSA Price Transparency Mandates Are Not Yet Implemented





Price Transparency: Good Faith Estimate



Good faith estimates are an estimated cost of the anticipated items and services. At the baseline, the convening provider must include:

- 1. diagnosis and service codes,
- 2. an itemized list and description of anticipated items and services and the expected charge,
- 3. disclaimers -- GFEs are subject to change.

Other GFE Requirements:

- Must include estimates from providers who deliver ancillary services
- Must be delivered in 1-3 business days depending on how far a service is scheduled in advance

Effective January 1, 2022 for uninsured and self-paying patients.



Price Transparency: Advanced Explanation of Benefits (AEOB)



Advanced explanation of benefits means a health plan must provide patients with an estimate BEFORE a service takes place that includes:

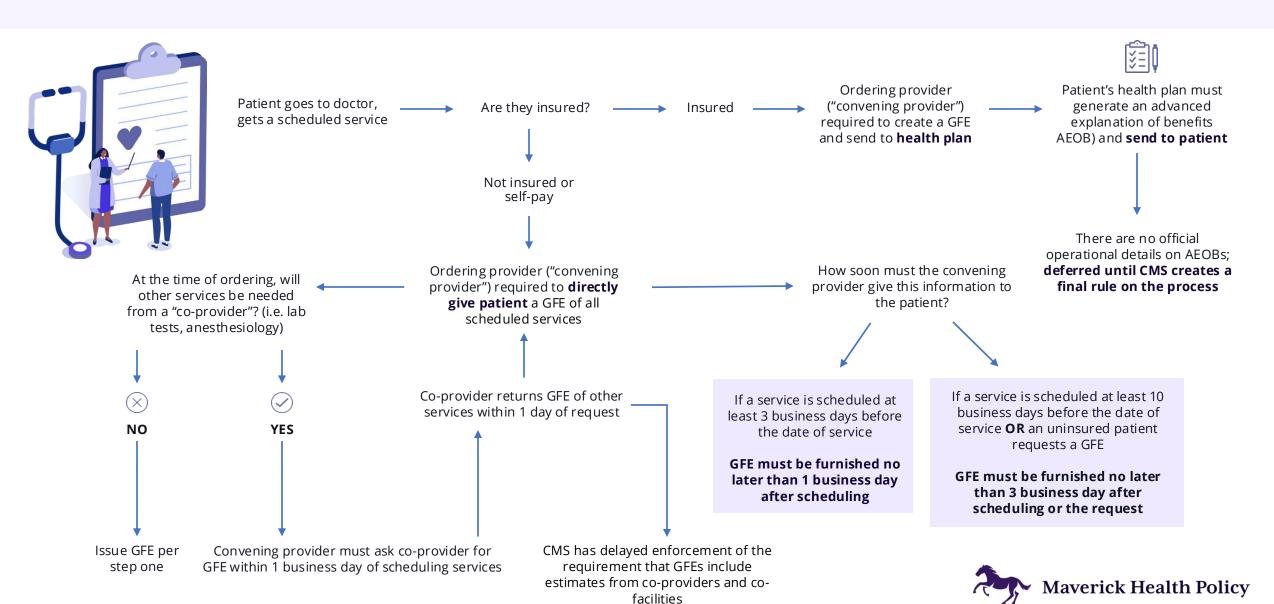
- A good faith estimate delivered by a provider
- Information regarding the individual's cost-sharing, deductibles, out-of-pocket expenses
- Any applicable information on medical management techniques, such as prior authorizations

TIMEFRAME: 1-3 business days

No official operational details beyond what is written in the law. Not enforced until CMS issues a rule.



GFE & AEOB Operational Flow Chart



Price Transparency Deadlines





January 1 2022 Hospital Price Transparency penalties increase



July 7 2022 Transparency in Coverage Rule Machine-readable files



January 1 2023
Transparency in
Coverage Rule
Cost-comparison
tool for 500
shoppable services



January 1 2022
No Surprises Act
GFE for uninsured
individuals
requirement in effect



September 14 2022 No Surprises ActRFI for GFEs / AEOBs



No Surprises Act
Cost-comparison tool
for ALL shoppable
services deadline

